



# 2021-22 Highlights

Communicate. Connect. Collaborate.

## ACCESS

8,686 people served

+ 15% from last year



### Streamlined Access

- 3,414 people served
- 5,178 contacts/visits
- 1,951 referrals received



### DSO Central East Region

- 5,272 people served
- 26,007 contacts/visits
- 1,134 applications completed
- 952 intakes completed

## CASE MANAGEMENT

3,016 people served



	visits	people	
<b>Mental Health</b>	<b>31,476</b>	<b>1,199</b>	
Dual Dx/ICM	17,588	696	
Trauma/Hoarding	476	36	
Flex Supports	13,412	467	+27%

### Developmental Services

9,426 visits      1,817 people

1,092 adults  
725 children  
89 CCC



## CRISIS

19,772 people served

+ 16% from last year



## Passport Program

3,070

people in program

+8%

program enrollment



# 2021-22 Corporate Update

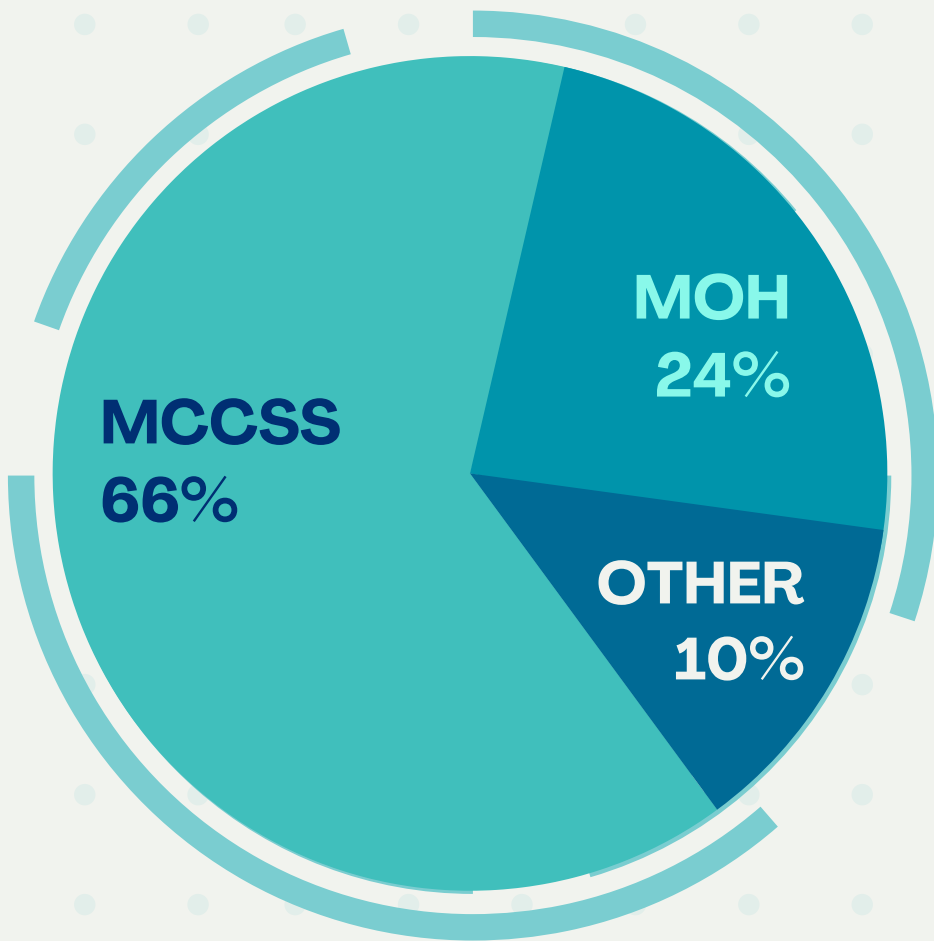
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## BUDGET

total  
**\$26,751,706**



**+5%**  
from last  
year



## HUMAN RESOURCES

**204**  
staff

**+1%**  
from last year



**24**  
new hires

**+20%**  
from last year



**93%**  
staff retention  
rate